

Job Description

Title: Cloud Services Engineer
Division: Consulting Services
Status: Full-time, direct hire
Location: Reston, VA

Reports to: Director, Consulting Services
FLSA Classification: Exempt
Salary Grade: TBD
Travel: up-to 25% of time

Summary: Responsible for participating in the automation development and refinement of the public cloud management stack that provides the framework for centrally administering clients' systems operational requirements, 24x7x365.

Must possess the ability to work in a DevOps environment that requires a diverse set of skills.

This position will initially focus on the Microsoft Azure platform but will then expand to other cloud platforms as required.

Essential Duties and Responsibilities:

- Participate in further automation development and refinement of the public cloud management stack, providing the framework for centrally administering clients' systems operational requirements. Features include, but not limited to:
 - Starting and stopping of resources, provisioning of infrastructure resources, configuration management, patching, and performing backups
 - Adding, removing, modifying access to users
 - Configuring the assets and application for monitoring and alerting
 - Robust client reporting capabilities
- Maintain public cloud infrastructure needed to support client engagements, initially focusing on Microsoft Azure. This includes all aspects of services within the Azure environment including but not limited to, virtual network management, virtual machines, storage, backup, disaster recovery, and monitoring.
- Ability to work in a DevOps environment that requires a diverse set of skills.
- Leverage knowledge of clients' environments to assist support engineers and service teams better serve our clients
- Be available when contacted for client-impacting issues during non-business hours
- Other duties as assigned

Qualifications:

- 5 or more years of experience in DevOps, leveraging Ansible and Terraform, and other automation and scripting methods
- Bachelor's degree or equivalent experience
- Solid experience with Ansible Tower/Rundeck and Ansible Playbooks
- Solid experience with Ansible for provisioning, scheduling jobs, and notifications
- Experience in troubleshooting application or service incidents within the public cloud platform
- Ability to integrate tooling with infrastructure, networking, containers, and cloud technologies using various methods of development, web services, coding, and scripting
- Ability to connect with clients and internally with our technical teams

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- Ability to pass a background check which includes criminal and credit inquiries

Other desired knowledge, skills or attributes:

- Experience with build tools such as Jenkins, Nexus, and Maven
- Experience with Agile methodologies
- Excellent oral, written communication skills
- Strong ability to balance multiple priorities in a high demand environment
- Ability to analyze and interpret complex data and metrics
- Must be a self-starter with the ability to work in a fast paced and ever-changing environment

The overall well-being of our employees and their families is important, and Neovera provides many valuable benefits, programs and tools to help manage the various phases, developments, and priorities in your life which include:

- Medical and mental insurance coverage;
- FSA- health and dependent care expenses;
- Life insurance;
- Short and long-term disability insurance;
- Generous paid time off;
- 401(k) retirement plan;
- Competitive base salary;
- Discounted gym membership.

About Neovera: Neovera is a trusted provider of complex hosting solutions, leveraging over a decade of unmatched technical expertise in IT consulting and infrastructure managed services. Headquartered in Reston, Virginia, Neovera's clients range from start-up and non-profit organizations, to global media, distance-learning, and financial institutions. Our goal is to assist clients in achieving superior return on their investment with the optimization and management of high-availability IT infrastructure solutions.

Neovera is an Equal Opportunity Employer. Qualified applicants will receive consideration for employment without regard to race, color, religion, sex, age, disability, military status, national origin or any other characteristic protected under federal, state or applicable law.