

Job Description

Title: Cyber Security Threat Analyst

Division: Technology Operations

Status: Full-time

Location: Ashburn, VA

Reports to: Manager, Technology Operations

FLSA Classification: Salaried/Exempt

Salary Grade: TBD

Travel: up-to 10% of time

Purpose: The SOC analyst will analyze security alerts and events from Neovera's MSSP platform. You will be responsible for analyzing, identifying and eliminating customer security alerts. You will require good analytical skills, good communication skills (written and verbal) and intermediate-level technical skills.

Essential Duties and Responsibilities:

- Provide first and second level technical resolution for security alerts and SOC service requests
- Log and record all alerts with integrated ticketing
- Identify weaknesses in customer infrastructures and suggest improvements
- Technical and analytical skills to handle security incidents and threats
- Resolve or escalate incidents
- Provide timely and reliable service to customers
- Inform themselves about the latest vulnerabilities, exploits and other threat information
- Operation of the Security Monitoring and ticketing systems platform
- Integrate customer environments
- Mentor and train customers using and operating the client portal portions of the security Monitoring and ticketing system platform
- Document solutions, process, or procedures and present in written document, verbally on the phone, or in person
- Other duties as assigned.

Qualifications:

- 0-2 years' experience in Cyber Security or related
- Linux user and administrator experience
- Broad technical knowledge
- Experience in System and/or Network Administration
- Knowledge of configuring and implementing technical security solutions (Firewalls, NIDS, HIDS, OSSEC, SIEM, Antivirus, Antispam, etc.)
- Curiosity and strong desire to constantly learn
- Customer-oriented focus with a strong interest to satisfy our customers
- Solid understanding of networking and security
- Requirement for on-call work and working in a 24x7 environment
- Security and networking familiarity with any of the following
- Routing and networking
- TCP/IP protocols such as SMTP, HTTP, POP3, IMAP
- Command line interfaces

- Keen ability to troubleshoot technical and security problems

As with any SOC operational work, these jobs are part of a 24x7x365 day operational Security Operation Center (SOC) with multiple shifts throughout the day and night.

The hours for this position are currently:

Sunday 8AM to 8PM

Monday 8AM to 8PM

Tuesday 8AM to 8PM

Wednesday 8AM to 2PM

Other desired knowledge, skills or attributes:

- Bachelor's degree or equivalent demonstrated experience and knowledge.
- Experience in working with or for a MSSP
- 24x7 NOC / SOC experience, experience working with or for a MSSP
- Programming / shell scripting experience (PERL, Python, Java, shell scripts, etc.)

The overall well-being of our employees and their families is important, and Neovera provides many valuable benefits, programs and tools to help manage the various phases, developments, and priorities in your life which include:

- Medical and dental insurance coverage;
- FSA- health and dependent care expenses;
- Life insurance;
- Short and long-term disability insurance;
- Generous paid time off;
- 401(k) retirement plan;
- Competitive base salary;
- Discounted gym membership.

About Neovera: Neovera is a trusted provider of complex hosting solutions, leveraging over a decade of unmatched technical expertise in IT consulting and infrastructure managed services. Headquartered in Reston, Virginia, Neovera's clients range from start-up and non-profit organizations, to global media, distance-learning, and financial institutions. Our goal is to assist clients in achieving superior return on their investment with the optimization and management of high-availability IT infrastructure solutions.

Neovera is an Equal Opportunity Employer. Qualified applicants will receive consideration for employment without regard to race, color, religion, sex, age, disability, military status, national origin or any other characteristic protected under federal, state or applicable law.